

## **SAFEGUARDING & PREVENT – LEARNER INFORMATION**

### **Safeguarding at Quack Recruitment & Training**

Quack Recruitment & Training is committed to keeping all learners safe and supported throughout their course.

Safeguarding means protecting your:

- Safety
- Health and wellbeing
- Rights and dignity

We operate a **zero-tolerance approach** to abuse, harassment, discrimination and any behaviour that may put you at risk

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### **Types of Safeguarding Risks**

Safeguarding covers a wide range of issues, including:

- Bullying or harassment
- Mental health concerns
- Domestic abuse
- Financial exploitation
- Online safety risks
- Criminal or sexual exploitation
- Radicalisation (Prevent)

These risks may affect anyone at any time — support is available.

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### **PREVENT (Staying Safe from Radicalisation)**

As part of your course, you are required to complete **PREVENT awareness training**.

This helps you:

- Understand the risks of extremist influence
- Stay safe online and in your community
- Know how to report concerns

## Online & Remote Learning Safety

As your course may be delivered online, we have additional safety measures in place:

- Tutors monitor sessions and learner activity
  - Official communication channels must be used
  - Any concerns are recorded and reviewed immediately
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## How to Report a Concern

If you are worried about yourself or someone else, you must report it.

You can:

- Speak to your tutor
  - Contact the safeguarding team directly
  - Use the contact details below
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## What Happens Next

When a concern is reported:

- It is reviewed by the Designated Safeguarding Lead (DSL)
- Action is taken within appropriate timeframes
- Support is put in place where required
- External services may be contacted if necessary

We will support you without judgement and ensure your concerns are handled appropriately.

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## Safeguarding Contacts

### Designated Safeguarding Lead (DSL):

Jessica Roughton

 [jessica.rougton@quackrecruitmentandtraining.co.uk](mailto:jessica.rougton@quackrecruitmentandtraining.co.uk)

### Deputy DSL:


Aaron Jones

 [aaron.jones@quackrecruitmentandtraining.co.uk](mailto:aaron.jones@quackrecruitmentandtraining.co.uk)

### Safeguarding Email:

 [safeguarding@quackrecruitmentandtraining.co.uk](mailto:safeguarding@quackrecruitmentandtraining.co.uk)

**Phone:**

 0333 577 0036

You can contact the safeguarding team directly at any time.

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**Attendance & Engagement**

Your safety and wellbeing are important.

If you stop attending or disengage from your course, we may contact you to ensure you are safe and to offer support.

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**Your Responsibilities**

As a learner, you are expected to:

- Treat others with respect
  - Behave in a way that keeps yourself and others safe
  - Follow online safety and conduct expectations
  - Report any safeguarding concerns
  - Complete required safeguarding and PREVENT training
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**Further Information**

You can access our full Safeguarding Policy by scanning the QR code provided.



**Important**

- Safeguarding concerns are taken seriously and handled confidentially
- You will never get in trouble for raising a concern
- If you feel in immediate danger, call **999**

## Confirmation

By continuing with your enrolment, you confirm that you:

- Understand safeguarding and how to report concerns
- Will complete PREVENT training
- Agree to follow safeguarding expectations

